

TENNESSEE REGULATORY AUTHORITY

Deborah Taylor Tate, Chairman
Pat Miller, Director
Sara Kyle, Director
Ron Jones, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

May 13, 2004

Mr. Evan B. McKinley
Systems Consultant
Planet Connect
1065 Cosby Highway
Newport, TN 37821

Re: Complaint Against BellSouth Concerning Denial of DSL Service
TRA Docket No. 04-00131

Dear Mr. McKinley:

This letter will acknowledge receipt of your letter dated April 19, 2004 to the Tennessee Regulatory Authority (TRA) asserting a complaint against BellSouth Telecommunications, Inc. (BellSouth). Your letter states that Planet Connect in Newport, Tennessee, has been denied the opportunity to provide DSL to a Morristown business because of a refusal on the part of BellSouth to offer DSL to Planet Connect.

Please be advised that the TRA has docketed your letter as a complaint against BellSouth and is providing to BellSouth a copy of Planet Connect's complaint. Pursuant to TRA rules, BellSouth must file a response within 30 days, or no later than June 14, 2004. Attached is a copy of the TRA's notification letter to BellSouth.

Should you have any questions, please do not hesitate to contact me at 615-741-2904, Ext. 170.

Very truly yours,

J. Richard Collier
General Counsel

c: ~~Docket File No. 04-00131~~
Guy Hicks, General Counsel, BellSouth

Enclosure

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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

May 13, 2004

Mr. Guy Hicks
BellSouth Telecommunications, Inc.
333 Commerce Street, Suite 2102
Nashville, TN 37201-3300

Re: Complaint of Planet Connect Against BellSouth
TRA Docket No. 04-00131

Dear Mr. Hicks:

Enclosed please find a letter filed by Planet Connect on April 29, 2004, alleging a Complaint against BellSouth Telecommunications, Inc. Consistent with TRA Rule 1220-1-2-.03 please provide a response to this Complaint within thirty days, or no later than June 14, 2004.

Should you have any questions, please do not hesitate to contact me at 615-741-2904, Ext. 170.

Very truly yours,

A handwritten signature in cursive script that reads "J. Richard Collier".

J. Richard Collier
General Counsel

c: Evan B. McKinley, Planet Connect
Docket File No. 04-00131

Enclosure